



IP Telephony

Contact Centers

Mobility

Services

There are lots of PROS to installing Wi-Fi. Now you can install it like a pro.

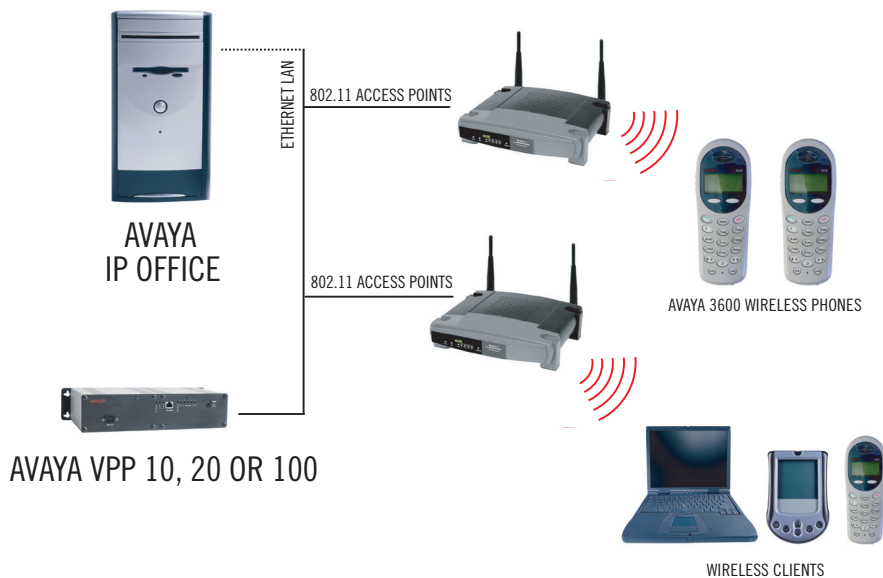
The number of businesses requesting Voice-over-Wireless LAN continues to grow. So now we've made it easy for you to sell Wi-Fi with confidence and install it like experienced pros.

As an Avaya BusinessPartner, you're used to impressing customers with quick, comprehensive installs. The Avaya Wi-Fi Starter Pack contains a package of Avaya hardware and services to help your team execute flawless Wi-Fi installations.

With the Wi-Fi Starter Pack, we're with you every step of the way.

The Wi-Fi Starter Pack includes the components and installation assistance services necessary for you to easily set up Wi-Fi environments for any customer:

- (One) Avaya Voice Priority Processor (VPP) 10
- (Two) Avaya 3616 Wireless IP telephones
- Discount code for Avaya University Wireless IP class
- Best Practices document from SpectraLink
- Assistance via phone before, during and after installation
- Avaya Remote Certification document



With a wireless LAN setup, users accessing the network will easily access e-mail and other online services using their PCs and PDAs.

This Avaya Wireless IP solution allows them to use the same wireless LAN connection for voice communication. Avaya Wireless IP telephones operate seamlessly, freeing users from their desks to work in more productive, efficient ways when needed.

The Avaya Voice Priority Processor (VPP) helps ensure that voice communication using these special phones (3616/3620/3626) always has priority on the network, so high-quality voice service is never interrupted.

Get our Wi-Fi Starter Pack and get way ahead of the pack.

Each Avaya Wi-Fi Starter Pack contains everything you'll need to execute smooth installations. Assistance is a phone call away — before, during and after each install:

BEFORE INSTALLATION

Training

Avaya University offers a wireless IP class to train you in wireless LAN technologies, Avaya IP Office configuration for wireless IP installations, Avaya VPP configuration and Avaya Wireless IP Telephone configuration. With every Wi-Fi Starter Pack, you receive a discount on this Avaya University class — a discount code and login information are included in each Wi-Fi Starter Pack.

Once training is complete, you earn a PIN number to access further Avaya technical services. The PIN is automatically generated and sent by mail within one to two weeks. Alternatively, you can request a PIN via e-mail within 24 hours of completing training by contacting training@spectralink.com.

Remote Access Point Placement

With PIN number in hand, your first step toward an installation will be to call 1 866 586-4731 (within continental U.S.) to discuss the installation site with a trained Avaya representative. You can fax or e-mail each floor plan along with the Remote Certification document for review.

Remote Access Point Placement floor plans should:

- Be drawn to scale
- Identify internal constructions, materials, and obstructive metal objects such as elevators or file cabinets
- Include clearly marked ceiling heights
- Identify each floor separately (in multi-floor environments)

Once the Remote Access Point Placement is completed, Avaya will fax or e-mail the completed worksheet back to you. Avaya will make every effort to ensure reliable coverage upon initial setup. Access points may need to be adjusted from the original Access Placement Worksheet depending on interference sources at each site.

DURING INSTALLATION

Installation Support

In addition to the knowledge gained in the training classes, and the Remote Access Point Placement, the Wi-Fi Starter Pack gives you access to one hour of telephone assistance from Avaya in the event it's ever needed.

AFTER INSTALLATION

Remote Certification

If you purchase the Wi-Fi Starter Pack and complete the Avaya Wireless IP Communications class, you can call 1 866 586-4731 after the installation to receive Remote Certification for your wireless IP telephony installation.

During the Remote Certification call, the Avaya representative will:

- Verify customer information for future support
- Verify site information for future support
- Walk you through a checklist:
 - Avaya VPP version
 - IP Office version
 - Warranty information
 - Configuration settings

Avaya will be available to remotely assist you through coverage testing.

DON'T HESITATE — order your first Wi-Fi Starter Pack Today!